

## OVERVIEW

In the ever – changing medical industry, one thing remains constant: the needs for a close patient caregiver relationship. A caring personal relationship is vital element of quality patient care. Patients are most comfortable in their home environment, with the company of their family with familiar surroundings.



**Intouch**  
Home Care Services  
We always care

## Why Refer To Intouch Home Care

### Safety & Security

Our caregiver are totally committed highly qualified and carefully selected individual who are thoroughly screened prior to hiring including a full criminal background check, reference check, employment eligibility verification, communication skill assessment and a comprehensive competency test. Our nurse provides ongoing training as well.

**We are happy to come to your home and help assess your needs!**

This interview will help you and your family and determine the scope of care needed. During the meeting, we explain fully the services available, answer any additional questions you have for us, and help with the important care decisions faced by the family and the loved one in need,

### PATIENT

- Post Surgical
- Alzheimer
- Stroke
- Diabetes
- Cancer
- Hospice
- General Assistance

PLEASE CALL FOR SERVICE S CONSULTATION

*Intouch Home Care  
Services*

*Contact Information*

*Office: 678-377-5515*

*Fax; 770-962-3990*

*P.O.Box 492843  
Lawrenceville, GA 30049  
www.intouchhomecare.com*

YOU ARE NOT ALONE

**Intouch**  
Home Care Services



## TEAMS

### Our skilled team includes:

**Nursing Services**  
**Personal Care**  
**Companion Sitter**

- Registered Nurses (RN)
- Licensed Practical Nurses (LPN)
- Certified Nursing Assistants (CNA)
- Personal Support Assistants (PSA)



## Mission

Intouch Home Care is a full service Home Care Agency, licensed by the Georgia Department of Health Services. We offer care and health services at home, to help the elderly and disabled maintain their independence with dignity. We provide free evaluation and tailor the care to the needs of the individual and his or her family.

Our care providers include Caregivers, Certified Nurse Assistants, Personal Care Assistants and Registered Nurse, from two (2) hours to 24 hours per a day, seven (7) days a week. All are experienced, compassionate, and attentive. All our care professionals are thoroughly tested and screened. Our services area includes the greater Atlanta areas, Gwinnett, Fulton, DeKalb, Northeast, and Georgia Mountain.

## A helping hand when you need it!

We know that sometimes, extra help with a personal touch is needed. When we see a patient loved one's with a smile, it gives us great pleasure to know that is the work of Intouch. We provide that added touch in a compassionate and individualized manner.

### SERVICES

Your needs are unique. We listen to you with care, empathy and concern for your situation and give you our undivided attention.

We begin by reviewing your needs through discussions with involved family member; when necessary we consult with the

Physician (s) of the care recipient, social workers, hospitals, or nursing home staff



Next, working in conjunction with the family, we develop an individualized program to manage your daily needs. We match your needs to the best possible caregiver, bring them to your home and ask you to participate in the selection process.

This allows the caregiver to become familiar with the client's needs and help build a good relationship between the client and the caregiver.

### COMMUNICATION

After the caregiver has been placed in your home, we continue our unique system of continued personalized contacts through telephone check-in, home visit. Most important, we continually communicate with the caregiver who is providing care to you. Client family members and our assigned caregivers will discuss the care plan, the progress of the client, and to determine if any changes are recommended.

### NETWORK

Whether you chose our services for just one day or for years, we guarantee professional services that you would gladly recommend us to your friends or someone in your community.

### PAYMENT METHODS:

- Private Pay
- Medicaid Arrangements Avail
- Private Health Insurance
- Private/Family Payments
- Long- Term care Insurance.
- All Major Credit Cards

### Our Home Care Service include:

#### SKILLED NURSING

- Change Dressings & Wound Care
- Catheter care
- Verify Medication Orders & Regimen
- Feeding tube assistance
- Ostomy & Perineal Care

#### PERSONAL CARE

- Dressing and Oral Hygiene
- Bathing (bed bath, tub, or shower)
- Toileting & continence care
- Transfers and Positioning
- Taking and Recording Vital Signs
- Nursing evaluations
- Feeding

#### COMPANION & HOMEMAKER

- Medication Reminders
- Home Safety supervision
- Meal preparation
- Housekeeping & Laundry
- Hospice supportive care
- Shopping & errands
- Alzheimer's & dementia care
- Facility sitters

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Website:

[www.intouchhomecare.com](http://www.intouchhomecare.com)

Please call for a Service Consultation